



GIFT VOUCHER TERMS OF USE

1. Gift Vouchers are issued by Lifeline Canberra Inc. ABN – 14 207 094 003 (Issuer) and are redeemable for goods purchased at Book Lovers Lane and Lifeline Canberra Bookfairs.
2. Persons agree to these Terms at the time of purchase of a Gift Voucher or where persons redeem or attempt to redeem a Gift Voucher.
3. Gift Vouchers expire 36 months from date of issue and are not reissued on expiry. Any value remaining on a Gift Voucher will not be redeemable after expiry.
4. On presentation of a Gift Voucher, the Issuer will provide credit up to the value of the Gift Voucher against the purchase price due. If the purchase price exceeds the value of the Gift Voucher, the Gift Voucher holder must pay the difference using another payment method.
5. Gift Voucher balance, transaction history and expiry date may be verified by the Issuer representative and the Gift Voucher Register will be conclusive evidence of these details.
6. The Gift Voucher:
 - (a) May not be used for purchases made online (including Lifeline Canberra Ebay store), by email, phone or fax, to pay a credit account;
 - (b) Will be void once the value or balance of the Gift Voucher has been fully redeemed;
 - (c) Does not allow for cash advances and is not redeemable for cash or another tender;
 - (d) Must be treated as cash as it will not be reissued, refunded or honoured if lost or stolen;
 - (e) At all times, remains the property of the Issuer.
7. Gift Voucher bearers may be required to provide satisfactory proof of identity.
8. The Issuer may collect personal information subject to their Privacy Policy. The Privacy Policy is available from Lifeline Canberra. Persons subject to these Terms consent to the use of the personal information in accordance with the Privacy Policy unless they advise the Privacy Officer otherwise.
9. The Issuer reserves the right to amend these Terms at any time without notice and the version date will be shown at the bottom of these Terms.
10. To the extent permitted by law, the Issuer, and their related entities are not liable to any person for any loss or damage (including direct or consequential loss), nor will they be in default of these Terms for failure to observe or perform any of their obligations under these Terms, for any reason or cause, which could not, with reasonable diligence, be controlled or prevented.
11. These Terms are governed by and construed in accordance with the laws of the Australian Capital Territory and the non-exclusive jurisdiction of the courts of the Australian Capital Territory will apply where there is any dispute.
12. Any complaints or enquiries about any goods purchased with a Gift Voucher may be resolved where the goods were purchased.